

# Warranty Card

This product has been manufactured and tested to the highest quality standards by Kstar. This Limited Warranty covers defects in material or workmanship in the product.

This warranty extends to the original purchaser only and is non-transferable. Only consumers purchasing Kstar's products from authorized distributors, retailers or resellers may obtain coverage under our limited warranty.

## What is covered?

Kstar warrants this product against defects in material or workmanship. Kstar will replace at no charge for parts only or replace any product or part of the product that proves defective because of improper workmanship and/or material, under normal installation, use, service and maintenance.

## How Long Does the Coverage Last?

Our warranty periods are 5 years from the documented date of purchase, depending on the type of product and where it was purchased.

## What our Warranty Does Not Cover?

Our warranties do not cover any problem that is caused by:

- A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- B. Conditions, malfunctions or damage resulting from improper installation, commissioning or maintenance, misuse, insufficient ventilation, failure to observe the applicable safety regulations.
- C. Force majeure, e.g. lightning, overvoltage, storm, fire, flood, or cosmetic shortcoming.

Our limited warranties are void if the product is returned with removed, damaged or tampered labels or any alterations (including removal of any components or external cover).

## How to File a Claim?

Kstar will not provide any warranty coverage unless claims are made in compliance with all terms of the controlling warranty statement. To request warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase
2. The serial number and model number of this product
3. A description of the problem

Date of Purchase		Model No.	
Serial No.		Authorized Distributor	